



# astrica



## A Support Model to Fit Your Needs

**Need a hand? Or maybe a whole team?** Astrica’s Managed Services are here to fill the talent gaps, keep your upgrades on track, and make sure every enhancement adds real value—not just extra noise. Whether you need ongoing support or a sanity-saving safety net, we’ve got the brains, the tools, and the commitment to make your ServiceNow investment work harder for you.

### Model 1

**Client team with  
Astrica Advisory**



### Model 2

**Client-led team with  
Astrica Support**



### Model 3

**Astrica-led  
Platform Team**



#### Leadership

Lead the team; define and prioritize work; etc.)

#### Enhance & Support




(Modifies existing modules, upgrades, etc.)

 **Astrica resource**

 **Your resource**



### Connect with us!

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## Your ServiceNow AI Partner for Employee & Customer workflow