



astrica

Your ServiceNow AI Partner for Employee & Customer workflow

Supercharge Your ServiceNow Game with Astrica

At Astrica, we're all in on ServiceNow, 100% focused. As a dynamic, women-owned consultancy with cutting-edge expertise, we're here to supercharge your ServiceNow experience through employee workflows.

Why Astrica?

Success Partners: Your victory is our mission. We deliver excellence at every turn.

Expert Edge: With 10+ years of ServiceNow mastery, we speed up your results.

Exceptional Care: We go above and beyond, bringing unmatched dedication to your success.

Your AI Journey with Astrica

AI innovation evolves rapidly. Our human-first, data-driven strategy is powered by ServiceNow's cutting-edge technology, ensuring you scale and innovate at your own speed of success.



Building the Foundation

Where you are:

Wanting to embrace AI features but no idea where to start; you have concerns over your data and whether you've already implemented critical dependencies.

What we bring to you:

We work with you from ground zero, providing alignment to your Enterprise AI Strategy, crafting a roadmap for ServiceNow AI features. We ensure your environment is ready for AI Success.



Growing Trust

Where you are: You've gotten through the strategic alignment needed- you're ready to get going to see value!

What we bring to you:

We ensure the underlying elements of your environment are ready and ensure your teams are trained and prepped to embrace the new technology so that you see the gains you need. We monitor the quality of the implementation with you as we move to broader implementation.



Wide Adoption

Where you are:

Ready for primetime! You've done your testing and rolled out a few features to limited groups.

What we bring to you:

We partner with your teams to implement broad OCM strategy to ensure your end-users are ready and excited to embrace AI features across your implementation and that your teams have the tools to monitor quality effectively.



Cutting Edge

Where you are:

Baseline features are all in- you're ready to push the boundaries of what AI can do in your ServiceNow environment!

What we bring to you:

ServiceNow and AI expertise to ensure your newly created skills and custom AI features are structured, secure, and successful.

Powering humans to do their best work with AI



Strategy



Literacy



Readiness



Governance

Approach AI with Confidence

Astrica's comprehensive AI offerings take you from initial steps to long term Gen AI success no matter where you are in your journey towards embracing ServiceNow's AI features. We craft a program from our AI modules catered to your business needs to implement new technology with intention, knowledge, and empathy.

AI Value Amplification Center

Approach AI with confidence through alignment to your enterprise AI strategy and AI Readiness Assessments.

AI Fundamentals

Get your environment ready for Now Assist by implementing underlying technologies and assessing your data.

Gen AI for Agents

Step into the world of Gen AI with the team you trust most- your SMEs. Enable greater efficiency as you ready your environment for end-user rollout.

Gen AI for Developers

See greater productivity for the backbone of your ServiceNow implementation- your development team through code, app, and flow generation with reduced risk via AI literacy training.




Gen AI for End Users

Delight your end users with proven and tested implementation of Now Assist features in your Employee Center and customer portals.

Custom AI Solutions

Craft and implement new use cases and solutions for Now Assist and other AI features across your platform leveraging tools like the Generative AI Controller and Now Assist Skill Kit.

Connect with us!

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Working with Us

“The Astrica team was able to quickly align with us to understand our requirements and expected outcomes. What I appreciated most was how they brought forward insight and suggestions on how we get there and their engagement and responsiveness has been excellent throughout- SVP, Global Customer Success and Support, Higher Education Technology

“ I wish I could work with them on everything! - Lead Product Owner, Health Insurer