



Your ServiceNow Partner for HR & Employee Workflows

Supercharge Your ServiceNow Game with Astrica

At Astrica, we're all in on ServiceNow, 100% focused. As a dynamic, women-owned consultancy with cutting-edge expertise, we're here to supercharge your ServiceNow experience through employee workflows.

Why Astrica?

Success Partners: Your victory is our mission. We deliver excellence at every turn.

Expert Edge: With 10+ years of ServiceNow mastery, we accelerate your results.

Exceptional Care: We go above and beyond, bringing unmatched dedication to your success.

We are your full-service partner for Employee Experience

Let's make it easier for your people to get what they need—fast. We combine ServiceNow expertise with practical strategies that boost employee satisfaction, accelerate implementation and modernize your services.



HRSD Implementation Expertise

Where you are:

Your HR team needs strong guidance to stand up their future processes and foundational technology

What we bring to you:

We help you scale your existing offering catalogs through new and improved HR services, HR Criteria, and Knowledge enhancements to continue improving the value you deliver to your employees.



Elevate Employee Experience

Where you are:

Your employees expect an intuitive, self-service portal that doesn't just work – it delights them!

What we bring to you:

We have Servicenow UX experts ready to review and improve the styling of your existing portal. We help clients plan and deliver content rollouts through new campaigns targeting specific user needs.



HR Support

Where you are:

Post-go-live, your team's priorities have shifted, and you need someone to ensure you're ready for future growth and daily operations.

What we bring to you:

We offer resources that are right-sized for your business. Our consultants have deep HRSD expertise and they can swiftly resolve issues as they arise.



Comprehensive AI Advisory

Where you are:

You are ready to push the boundaries of what AI can do in your ServiceNow environment for Employee Workflows!

What we bring to you:

Rapid deployment, Metrics and KPIS, and Enablement to ensure your newly created skills and custom AI features are structured, secure, and successful.

Powering
humans to do
their best
work



Strategy



Education



Optimization



Governance



An approach tailored to your objectives, needs, and timeline

Your organization's size & Complexity

Why is this the right fit for you?

Product

Training Plan

Long Term Success

	JumpStart HR	Explorer	Pioneer
	You're looking to see ROI on ServiceNow licensing immediately, willing to adopt product core features with minimal configuration & expand further into the future	You're ready to roll up your sleeves and find a great blend of out-of-the-box and your process alongside broad adoption of product features with moderate configuration	You've made a significant investment in choosing ServiceNow and are willing to take the time to see a comprehensive and complex implementation during the initial releases
	Alignment to baseline product capabilities	Alignment of your business process and systems in a balanced approach to configuration and customization	Robust implementation of full suite of Employee Experience applications
	Certification plan, train the trainer, on the job training	JumpStart HR + instructor lead training	JumpStart HR + robust OCM and training support structure for your team
	AI readiness assessment, System operations	AI readiness assessment, system operations	AI readiness assessment, system operations

Connect with us!

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Working with Us

“The Astrica team was able to quickly align with us to understand our requirements and expected outcomes. What I appreciated most was how they brought forward insight and suggestions on how we get there, and their engagement and responsiveness has been excellent throughout– SVP, Higher Education